

Shell Point Assisted Living Communities

Visitation Policy

Policy Statement:

Shell Point Assisted Living communities are committed to supporting resident rights. We recognize that each resident has the right to the emotional and physical benefits that come from regular visits with family and friends. This policy is designed to support the “No Patient Left Behind Act”.

Definitions:

General Visitation:

- Visitation may occur any time of day, 365 days per year.
- Visitation may occur in resident’s apartment, outdoor community spaces, or common areas.
- Residents are not limited in how many visitors they can have per day.
- Children visiting Shell Point residents should be supervised by adults at all times.
- Overnight visitors are welcome to stay with you in assisted living. Residents may have overnight houseguests for short visits with a maximum stay of 15 days per visit. At least 10 days must elapse before the same person may return for another stay, with a maximum of 45 days per calendar year, per person.

Essential Caregiver:

- Designation determined by resident naming a family member, friend, guardian, or other individual as an essential caregiver. This individual provides emotional support to help a resident deal with:
 - End of life situations;
 - A difficult transition or loss;
 - Making one or more major medical decisions;
 - Experiencing emotional distress or grieving the loss of a friend or family member who recently died;
 - Resident needing cueing or encouragement to eat or drink which was previously provided by a family member or caregiver; or
 - Resident who used to talk and interact with others is seldom speaking

Personal Protective Equipment:

- Equipment or devices to maintain the safety of the individual or others
- Personal Protective Equipment may include face masks, respirators, face shields, gloves, and gowns

Procedures for General Visitation:

1. Shell Point Assisted Living residents may have visitors any time of day, 365 days per year.
2. All visitors must sign in and out.
 - a. If Visitor is sick and actively contagious, we ask that you do not visit until in compliance with CDC regulations and/or DOH guidance or cleared by medical provider
3. All visitors may choose but are not required to wear a mask upon entry and while moving around common areas of the Assisted Living Community.
4. If visiting someone who is currently on quarantine or isolation, visitor will be trained on transmission-based precautions, donning and doffing of PPE, and proper hand hygiene.
 - a. All visitors will wear PPE as designated by the facility based on the type of visit.
 - b. All visits are subject to monitoring for compliance with all infection control procedures, including appropriate use of PPE.
 - c. Any violation of policies/procedures/instructions from staff may result in the revocation of visitation privileges.
5. All visitors must immediately inform Assisted Living Administrator if they develop a fever or symptoms consistent with COVID-19, or test positive for COVID-19 within five (5) days of a visit to the facility.
6. All visitors may request a copy of this policy at the concierge desk.
7. Shell Point Assisted Living does not limit any consensual physical contact between a resident and their visitors.
8. It is the responsibility of the Assisted Living Administrator to ensure that visitation policies and procedures are adhered to.

Essential Caregiver Visit Procedures:

1. If a facility outbreak occurs, general visitation guidelines may be scaled back in efforts to ensure resident and staff safety, and to stop the spread of infection.
2. If General Visitation protocols are stopped momentarily, each resident has the right to designate a friend, family member, guardian, or individual to serve as an Essential Caregiver, unless the resident objects.
3. An essential caregiver may visit for up to two hours per day in addition to any other visitation authorized by the resident's medical provider.
4. Even in the case of facility lock down or if resident is contagious themselves; essential caregiver visits are still allowed. Essential caregivers are asked to limit movement within the facility to that necessary to travel to and from the resident's apartment.
5. Copy of facility visitation policy is posted in facility and copies are available at concierge desk.
6. Appropriate PPE must be worn at all times and Assisted Living Concierge staff will clarify what PPE is required at the time of visitation.
7. If resident is currently on isolation; Assisted Living facility staff will provide visitor with appropriate PPE.