

Restricted Visitation to Pavilion and ALFs

March 13, 2020

Shell Point remains committed to being proactive in protecting the health of each of our residents and staff members.

On March 4, we implemented Phase 1 of our Plan of Action which included screening visitors to the Pavilion and assisted living facilities. On March 7, we implemented Phase 2 of our Plan of Action, which included reducing the points of entry to each healthcare facility in order to ensure compliance with the visitor screening process. On March 11, we amended our visitation screening tool and encouraged limited visitation in our healthcare facilities.

However, even with the recommendation of limiting visitation, we are still experiencing a high volume of approximately 125 visitors in the Pavilion per day. Consequently, effective today, March 13, the Pavilion and the Assisted Living Communities will no longer allow visitation through March 31. This restriction also includes our resident volunteers. This restriction will be evaluated at the end of the month based on the recommendations we receive from the various health agencies.

For residents with a loved one in the Pavilion or Assisted Living Communities, please know that our Healthcare teams will be contacting you directly to discuss alternative ways to connect with your loved ones. Also, if your loved one has a change in condition or an emotional need, we can make a special arrangement for you to visit them at a designated time where additional precautions can be taken. Our Healthcare team will do everything possible to support and assist you and your loved one during this time of restricted visitation.

As a reminder per our ongoing Plan of Action, if you are not feeling well, or exhibiting any signs or symptoms of fever, shortness of breath, or respiratory concerns, please stay at home, and call our On-Call Nurse, at 454-2190. They will come and assess you in your home. Please remember to wash your hands, sanitize frequently, avoid close contact with others, and practice overall good hygiene, as these go a long way in prevention.