

Coronavirus (COVID-19) Update

March 11, 2020

Shell Point remains committed to being proactive in protecting the health of each of our residents and staff members. We also want to communicate with you as much as possible to assure you that every precaution possible is being taken on your behalf. As such, Shell Point continues to communicate regularly with numerous industry experts for the most up-to-date information on the Coronavirus including the Center for Disease Control, the State Department of Health, the Center for Medicare and Medicaid Services, the Florida Surgeon General, and several senior living industry organizations. Based on new recommendations, we are amending our Phase 2 Action Plan to include:

- Shell Point will be temporarily discontinuing ALL on-campus and off-campus group events and activities for independent living, assisted living and skilled nursing. This includes the cancellation of all concerts, academy classes, exercise classes, resident club gatherings, Court Chats, and day or overnight trips arranged by Shell Point. This will be effective on Thursday, March 12 through the end of the month. This temporary suspension of group events and activities will be re-evaluated at the end of the month based on the recommendations we receive from the various health agencies.
- All restaurant operations will continue as normal. Please remember that a new service for meal delivery to your home is now available through the Crystal restaurant.
- Regarding visits to the Pavilion and Assisted Living Facilities, the screening tool completed by all visitors, volunteers, and vendors has been amended to obtain additional health and travel information. We encourage you to limit visitation to the Assisted Living Facilities and the Pavilion unless absolutely necessary. Staff at the Pavilion and Assisted Living Facilities will be happy to set up a Skype or FaceTime visit for you to see and talk to your loved ones. Contact those facilities to make arrangements.
- All non-essential employee group meetings have been cancelled effective Thursday, March 12 through the end of the month.

We appreciate the support and understanding that you, our residents, have already shown as we maintain a proactive manner to help keep our community safe. We will continue to monitor this situation very closely and will bring you further reports as necessary in the Weekly Reminder, on SPTV and on the special Coronavirus page of our resident website on shellpoint.net.

Please tell your adult children, family members and friends to visit shellpoint.net to provide them with the latest information about Shell Point and our efforts in this matter.