

Coronavirus - Shell Point Plan of Action

March 4, 2020

- The Center for Disease Control (CDC) recommendations regarding prevention of the transmission of the virus are posted in common areas and available on their website. The CDC website is www.cdc.gov/coronavirus/2019-ncov/about/prevention-treatment.html
In summary:
 - Avoid close contact with people who are sick.
 - Avoid touching your eyes, nose, and mouth.
 - Stay home when you are sick.
 - Cover your cough or sneeze with a tissue, then throw away.
 - Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
 - Follow CDC recommendations for using a face mask. CDC does not recommend that people who are well wear a face mask to protect themselves from respiratory diseases including COVID-19. Face masks should be used by people who show symptoms of the COVID-19 to prevent the spread of the disease to others. The use of face masks is also crucial for healthcare workers and people who are taking care of someone in close settings.
 - Wash your hands often with soap and water for at least 20 seconds especially after going to the bathroom, before eating, and after blowing your nose, coughing or sneezing. If soap and water are not readily available, use an alcohol based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.
- For any resident which presents with concerning health symptoms, it is recommended that they stay in their home and call the “on call” nurse. The nurse, utilizing proper protective equipment, will visit the resident in their home, assess their health status, and make appropriate recommendations for treatment.
- Residents who have travelled outside of the United States in the last 14 days are asked to contact the Medical Center. A log will be maintained summarizing the name of the resident, the dates of travel, and the countries visited. The resident will be contacted periodically to inquire about their health.
- Signs are posted at the entrance to all healthcare facilities asking volunteers and visitors to not enter the building if they are feeling sick or showing symptoms of the virus.
- Prior to admission to the Larsen Pavilion, all referrals will be assessed for recent history of travel outside of the US, location of such travel, dates of travel, and the presence of any symptoms of Coronavirus.
- For patients in the Larsen Pavilion, vital signs (temperature, pulse ox, etc.) are being taken and recorded every 8 hours. Any change in status is being closely monitored with appropriate treatment plans being determined by the physician.
- All employees are being monitored by their supervisor for their personal health status. Any employee reporting to work who is ill is being directed to return home.

- Employees are receiving additional education on infection control procedures such as hand washing, sanitizing, and cleaning of common areas.
- Housekeeping staff have received additional in-servicing of the frequency and procedure for cleaning and sanitizing common areas and “high touch” points such as door knobs, elevator buttons, etc.
- Residents are requested to use the hand sanitizers which have been placed throughout the campus. Additionally, do not shake hands or hug others.

- With your health and safety in mind, the Shell Point Dining Team has made some temporary adjustments to dining accommodations throughout the community – effective immediately and until further notice:
 - All buffet and salad bar services have been temporarily discontinued. All dining venues will remain open while offering individual menu service. This includes all salad bars, the regularly scheduled themed buffets, and the popular Sunday Brunches at both The Crystal and Banyan Grille. Instead, each restaurant will serve from its à la carte menu.
 - Disposable paper placemats will replace fabric placemats or linen tablecloths in some restaurants and at catered functions, specifically in the Palm Grill, when a tablecloth is used, it will be changed between each table service.
 - Staff have received additional training on cleaning and sanitizing the tables and chairs in the dining rooms and on personal hand washing.
 - Additional hand sanitizers will be placed in prominent locations. Please use one upon entering each dining room before meal time.

- Shell Point’s health system management team will continue to monitor this situation closely on both the national and local level and will maintain communication with the Lee County Health Department as appropriate.
- In the event of an incident within Shell Point, our healthcare team is prepared and thoroughly educated on the necessary treatment protocols, as well as infection control precautions. At this time, prevention is our best position.