

Phase II – Coronavirus Action Plan
Saturday, March 7, 2020

With Lee County confirming cases of Coronavirus, Shell Point is now implementing Phase 2 of our Plan of Action. There are many steps that Shell Point has already put into place that we will continue to recommend to you in the way of preventative practices. This extra layer of precaution is to assure you that your health and wellness is our first priority.

Independent Living

- In general, Shell Point is continuing to conduct its normal community routine in a business-as-usual manner, while asking residents to follow the general guidelines outlined in Phase 1 of the Coronavirus Action Plan, such as handwashing, general cleaning and sanitizing, avoiding close personal contact, etc.
- The Village Church will continue to hold its Sunday morning services as usual, however, they are also live broadcast on SPTV Channel 13.
- As a helpful reference, the previously distributed Phase I Action Plan, as well as other pertinent information, is located on a special page of the Shell Point Resident website at shellpoint.net. Click on the Coronavirus link located prominently on the homepage to take you to this special section.
- Remember, if a resident in independent living becomes ill with any symptoms of a respiratory infection, such as a fever, cough, and sore throat, they should remain in their home and contact the Village On-Call Nurse at (239) 454-2190. The On-Call Nurse, utilizing proper protective equipment, will visit the resident in their home, assess their health status, and make appropriate recommendations for treatment.
- For ongoing communication regarding community news about the Coronavirus plans, please continue to tune into Shell Point Today on Channel 11 for regular updates. These video updates will also be posted on the special web page on shellpoint.net.

Dining:

- Shell Point has temporarily discontinued buffet and salad bar services in all of our restaurants and will be providing regular menu service. In addition to our regular meal service in all Shell Point dining venues, we will also be adding a meal delivery service option from our restaurants, which will include breakfast, lunch and dinner delivery to your door. Additional details will be shared on SPTV – Channel 12 starting at 11 a.m. on Monday.

Housekeeping:

- Shell Point is continuing its vigilance with additional common area sanitizing and cleaning practices. We continue to add hand sanitizer kits and stations to common areas, building courts, and elevator entryways. We order supplies daily to ensure we have proper resources for our community for the duration of the Coronavirus.

Assisted Living

- For the assisted living communities, the front desk will be screening visitors from the point of opening, until the building is secured at 9 p.m. Additionally, we are reducing the points of entry to each assisted living community, to ensure compliance to the visitor screening process.

Healthcare

- The Shell Point Healthcare Management Team is participating in calls with the Surgeon General, CDC, Health Department, Florida Healthcare Association, Leading Age, Agency for Healthcare Association and others on a daily basis (including weekend calls) to stay abreast of the most current advisories and recommendations relevant to our specific industry.
- An additional practice we have implemented in healthcare is a Visitor Screening Questionnaire that we are asking each visitor to complete upon every visit to our Pavilion and our Assisted Living communities. The questions that are being asked are related to International Travel to a Level 3 Country, if a person is presenting with a temperature, or if they are currently experiencing respiratory symptoms.
- We are minimizing points of entry to the Pavilion in an effort to streamline the visitor screening process. We will have the Medical Center and Lagoon entrances to the Pavilion open during Business hours, Monday- Friday, and then these areas will be secured after 5pm. There will be 1 area of access to the Pavilion after 5pm, which will be the front entrance. There will be a staff member at the entrance 24 hours daily to ensure compliance with the screening process.
- We have added an extra level to the approval process for all admissions to the Pavilion in addition to our routine screening process. The extra level screening process asks questions related to symptoms of COVID-19 and international travel.